

Protecting Your Team: Managing Difficult Ratepayers and Ensuring Security

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Event Date/Time: April 15, 2025 - 9:00 am –
April 16, 2025 - 3:30 pm

Location: Room 2H, 2nd Floor North, RBC
Convention Centre Winnipeg



At this year's 2025 Spring Convention in Winnipeg, TDS lawyers Jennifer Hanson, Scott Hoepfner and Maggie Spezzano will be speaking on the following:

Protecting Your Team: Managing Difficult Ratepayers and Ensuring Security

Date: Tuesday, April 15th, 2025
Time: 1:45 pm to 2:45 pm

Topics of Discussion will include:

A municipality's obligation to provide a safe and healthy workplace, including the prevention of violence and harassment by employees, Council and ratepayers/individuals.

The issues of security and provide legal insight into training for staff and Council, video surveillance, destruction of municipal property and legal enforcement options (Protection Orders, Peace Bonds and criminal behaviour).

How to de-escalate a dangerous situation as well as dealing with vexatious/frivolous and dangerous ratepayers/individuals.

Click [here](#) to view the AMM 2025 Spring Convention event details.

Registration closes April 4, 2025, at 3:00 pm.

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